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MISSISSIPPI STATE DEPARTMENT OF HEALTH

2020 CERTIFICATION**Consumer Confidence Report (CCR)***City of Olive Branch*

Public Water System Name

0170015

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR.

CCR DISTRIBUTION (Check all boxes that apply.)

INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Advertisement in local paper (Attach copy of advertisement)	
<input checked="" type="checkbox"/> On water bills (Attach copy of bill)	
<input type="checkbox"/> Email message (Email the message to the address below)	<i>05/30/21 - 06/05/21</i> <i>06/14/21 - 06/19/21</i>
<input type="checkbox"/> Other _____	
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Distributed via U. S. Postal Mail	
<input type="checkbox"/> Distributed via E-Mail as a URL (Provide Direct URL): _____	
<input type="checkbox"/> Distributed via E-Mail as an attachment	
<input type="checkbox"/> Distributed via E-Mail as text within the body of email message	
<input type="checkbox"/> Published in local newspaper (attach copy of published CCR or proof of publication)	
<input type="checkbox"/> Posted in public places (attach list of locations)	
<input type="checkbox"/> Posted online at the following address (Provide Direct URL): _____	

CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the MSDH, Bureau of Public Water Supply.

[Signature]
Name

MAYOR
Title

6-28-2021
Date

SUBMISSION OPTIONS (Select one method ONLY)

You must email, fax (not preferred), or mail a copy of the CCR and Certification to the MSDH.

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov

Fax: (601) 576-7800

(NOT PREFERRED)

CCR DEADLINE TO MSDH & CUSTOMERS: BY JULY 1, 2021

2020 Annual Drinking Water Quality Report
City of Olive Branch
PWS#: 0170015
May 2021

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best allies. Our water source is from wells drawing from the Sparta, Tallahatta and Winona Tallahatta Aquifers.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Olive Branch have received lower to moderate rankings in terms of susceptibility to contamination.

If you have any questions about this report or concerning your water utility, please contact Devin Looney at 662.893.5249 Ext:207. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first & third Tuesdays of the month at 6:30 PM at the Court House, 6900 Highland Street.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2020. In cases where monitoring wasn't required in 2020, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal"(MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

PWS # 0170015 (Olive Branch) -TEST RESULTS								
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/M RDL	Unit Measure-ment	MCLG	MCL	Likely Source of Contamination

Radioactive Contaminants

5. Gross Alpha	N	2019*	4	2.1 – 4	pCi/L	0	15	Erosion of natural deposits
6. Radium 226 Radium 228	N	2019*	.91 3	.39 - .91 .44 – 3	pCi/L	0	5	Erosion of natural deposits

Inorganic Contaminants

10. Barium	N	2019*	.0521	No Range	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2019*	1	No Range	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2016/18*	.1	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2019*	.92	No Range	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2016/18*	1	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
19. Nitrate (as Nitrogen)	N	2020	.8	.08 - .8	ppm	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium	N	2019*	22000	15000 - 22000	ppb	0	0	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.

Disinfection By-Products

81. HAA5	N	2019*	3	No Range	ppb	0	60	By-Product of drinking water disinfection.
Chlorine	N	2020	1.3	.82 – 1.74	mg/l	0	MRD L = 4	Water additive used to control microbes

* Most recent sample. No sample required for 2020.

We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some contaminants have been detected however the EPA has determined that your water IS SAFE at these levels.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", our system – Olive Branch # 170015, is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 6. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 69%

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1.800.426.4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The City of Olive Branch works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

**City of Olive Branch**9200 Pigeon Roost
Olive Branch, MS 38654
662-892-9305

Monday - Friday 8:00 - 5:00

Keep this portion for your records

Customer Copy

C3

Customer Name

Service Address
9731 PIGEON ROOST PARK CIR #15

Bill Number 4448689

Bill Date 06/19/2021

Account Number - Customer Number 10002488-6762

Current Billing Due Date 07/04/2021

Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage	Charge
GAS RESIDENTIAL	15984158	06/07/2021	06/11/2021	0	0	A		4.29
WATER - INSIDE CITY	61990841	05/10/2021	06/11/2021	8702	8706	A	4	11.60
SEWER - INSIDE								19.46
GARBAGE - RESIDENTIAL								8.63

FAILURE TO PAY YOUR BILL MAY RESULT IN DISCONNECTION OF SERVICES 10 DAYS AFTER DUE DATE. SHUT OFF DATE ON THIS BILL DOES NOT APPLY TO ANY PAST DUE AMT. To obtain 2020 CCR REPORT call 662-893-5819 #3 or go to <https://msrwa.org/2020ccr/olivebranch.pdf> (NOT A BILL PAY SITE)

Total Current Billing	43.98
Past Due Balance	.00
Deposit Amount	.00
Amount Due	\$43.98

Shutoff Date 07/14/2021

✕ Detach and return the portion below with your payment ✕

**City of Olive Branch**9200 Pigeon Roost
Olive Branch, MS 38654
662-892-9305
Monday - Friday 8:00 - 5:00

UTILITY BILL
REMIT PORTION
Please write your Account Number on your check and enclose this portion of bill with your payment.

Service Address	Bill Number	Account # - Customer #	Current Billing Due Date	Amount Due
9731 PIGEON ROOST PARK CIR #15	4448689	10002488-6762	07/04/2021	\$43.98

Pay 43.98 by 07/04/2021
After 07/04/2021 Pay 48.38